



PRIVACY & WEBSITE

Cookie Policy

CONTECH Group

How we use cookies and similar technologies on our website, and how you can control them

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1. About This Cookie Policy

This Cookie Policy explains how CONTECH Group (“CONTECH”, “we”, “us”) uses cookies and similar technologies on our website at contech.biz, what they do, and the choices you have. It should be read together with our Privacy Policy, which explains how we handle personal data more generally.

By using our website, and where required by giving your consent through our cookie banner, you agree to our use of cookies as described in this Policy. You can change your choices at any time, as explained in Section 7.

2. What Are Cookies

Cookies are small text files that a website places on your device (computer, tablet or phone) when you visit. They are widely used to make websites work, to make them work more efficiently, and to provide information to the website’s owner. We also use similar technologies — such as pixels and local storage — and we refer to all of these as “cookies” in this Policy.

Cookies may be “session” cookies, which are deleted when you close your browser, or “persistent” cookies, which remain until they expire or you delete them. They may be set by us (“first-party” cookies) or by a third party whose services we use (“third-party” cookies).

3. Why We Use Cookies

We use cookies to:

- enable the website to function securely and reliably;
- remember your preferences and choices, including your cookie settings;
- understand how visitors use our website so that we can measure and improve it; and
- where you consent, support relevant communications and marketing.

4. The Categories of Cookies We Use

The cookies on our website fall into the following categories:

Category	What these cookies do	Consent required?
Strictly necessary	Enable core functions such as security, network management and remembering your cookie choices. The website cannot work properly without them.	No
Preferences / functionality	Remember choices you make — such as language or region — to personalise and improve your experience.	Yes
Analytics / performance	Help us understand how visitors use our website, in aggregated form, so that we can measure and improve it.	Yes
Marketing / advertising	Used, only where you consent, to deliver or measure relevant communications and to understand your interests.	Yes

5. Cookies Used on Our Website

The specific cookies used on our website, including their names, providers, purposes and durations, are listed below. Because the cookies a website uses can change over time, we keep this list under review; the most current position is reflected in our cookie banner and preference settings.

Cookie / provider	Purpose	Category	Duration
Cookie consent preference	Remembers the cookie choices you make so we do not ask on every visit.	Strictly necessary	Up to 12 months
Cloudflare (security & performance)	Protects the website against malicious traffic and helps it load reliably.	Strictly necessary	Session to ~30 minutes
[Analytics cookies — to be completed from cookie audit]	Measure and improve website usage (e.g. pages visited, time on site).	Analytics	[confirm]
[Marketing cookies — to be completed from cookie audit]	Deliver or measure relevant communications, where you consent.	Marketing	[confirm]

The analytics and marketing entries above are to be finalised from a cookie audit of the live website before publication, so that this list is accurate and complete.

6. Consent and Legal Basis

We set strictly necessary cookies because they are essential for our website to work; these do not require your consent. We set all other cookies — including analytics and marketing cookies — only where you have given your consent through our cookie banner, except for certain low-risk cookies that applicable law permits us to use without explicit consent provided you can opt out.

Our use of cookies is governed by the following:

- **United Kingdom** — the Privacy and Electronic Communications Regulations (PECR), as amended by the Data (Use and Access) Act 2025, together with the UK GDPR (which sets the standard for valid consent). The supervisory authority is the Information Commissioner's Office (ICO).
- **Kosovo** — Law No. 06/L-082 on the Protection of Personal Data, which governs personal data collected through cookies. The supervisory authority is the Information and Privacy Agency.
- **European Union** — the ePrivacy Directive 2002/58/EC (as amended) and the EU GDPR, where applicable.

7. Managing and Withdrawing Your Consent

You can accept, reject or manage non-essential cookies at any time:

- through our cookie banner and preference settings, which appear when you first visit and which you can reopen to change your choices;
- through your browser settings, which let you block or delete cookies — although blocking strictly necessary cookies may stop parts of the website from working; and
- for analytics or advertising cookies, through any opt-out tools provided by the relevant third-party providers.

Withdrawing consent will not affect the lawfulness of any processing carried out before you did so.

8. Third-Party Cookies

Some cookies may be set by third parties whose services we use — for example, analytics providers or embedded content such as maps, videos or social-media features. These third parties may process your data in accordance with their own privacy and cookie policies, over which we have limited control. Where their cookies are not strictly necessary, we set them only with your consent.

9. Other Technologies

In addition to cookies, we may use similar technologies such as pixels (small images used to understand how our website and communications are used) and local storage (which stores information in your browser). We treat these in the same way as cookies for the purposes of this Policy.

10. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in the cookies we use or in applicable law. When we do, we will revise the “last updated” date shown in this Policy and, where appropriate, notify you through our website.

11. Contact

If you have any questions about our use of cookies, please contact us at info@contech.biz. For more about how we handle personal data, please see our Privacy Policy.

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